

SAFETY CULTURE SURVEY

1st Quarter

As part of its commitment to promote high reliability in health care, The Joint Commission urges organizations to establish a safety culture that fosters trust in reporting unsafe conditions to ensure high-quality patient care. Please complete and return the survey to HR department.

Teamwork						
	Strongly Disagree	Disagree	Strongly Agree	Agree	Neither Agree nor Disagree,	Does Not Apply or Don't Know)
In this agency we work together as an effective team						
During busy times, staff in this agency help each other.						
Staffing and Workplace						
In this agency we have enough staff to handle the workload.						
In this agency the work pace is so rushed that it negatively affects patient safety						
Organizational Learning—Continuous Improvement						
This agency regularly reviews work processes to determine if changes are needed to improve patient safety.						
In this agency changes to improve patient safety are evaluated to see how well they worked.						
Comments: _____ _____ _____ _____ _____						
Signature/Title (Optional): _____ Date: _____						

SAFETY CULTURE SURVEY

2nd Quarter

As part of its commitment to promote high reliability in health care, The Joint Commission urges organizations to establish a safety culture that fosters trust in reporting unsafe conditions to ensure high-quality patient care. Please complete and return the survey to HR department.

Response to Error						
	Strongly Disagree	Disagree	Strongly Agree	Agree	Neither Agree nor Disagree	Does Not Apply or Don't Know)
In this agency staff feel like their mistakes are held against them.						
When an event is reported in this agency, it feels like the person is being written up, not the problem						
When staff make errors, this agency focuses on learning rather than blaming individuals.						
In this agency, there is a lack of support for staff involved in patient safety errors.						
Supervisor or Clinical Leader Support for Patient Safety						
My supervisor or clinical leader seriously considers staff suggestions for improving patient safety.						
My supervisor or clinical leader wants us to work faster during busy times, even if it means taking shortcuts						
My supervisor or clinical leader takes action to address patient safety concerns that are brought to their attention.						

Comments: _____

Signature/Title (Optional): _____ Date: _____

SAFETY CULTURE SURVEY

3rd Quarter

As part of its commitment to promote high reliability in health care, The Joint Commission urges organizations to establish a safety culture that fosters trust in reporting unsafe conditions to ensure high-quality patient care. Please complete and return the survey to HR department.

	Strongly Disagree	Disagree	Strongly Agree	Agree	Neither Agree nor Disagree	Does Not Apply or Don't Know)
Communication About Error						
We are informed about errors that happen in this agency						
When errors happen in this agency, we discuss ways to prevent them from happening again.						
In this agency we are informed about changes that are made based on event reports.						
Communication Openness						
In this agency staff speak up if they see something that may negatively affect patient care.						
When staff in this agency see someone with more authority doing something unsafe for patients, they speak up.						
When staff in this agency speak up, those with more authority are open to their patient safety concerns.						
In this agency staff are afraid to ask questions when something does not seem right						

Comments: _____

Signature/Title (Optional): _____ Date: _____

SAFETY CULTURE SURVEY

4th Quarter

As part of its commitment to promote high reliability in health care, The Joint Commission urges organizations to establish a safety culture that fosters trust in reporting unsafe conditions to ensure high-quality patient care. Please complete and return the survey to HR department.

	Strongly Disagree	Disagree	Strongly Agree	Agree	Neither Agree nor Disagree	Does Not Apply or Don't Know)
Agency Management Support for Patient Safety						
The actions of home health management show that patient safety is a top priority.						
Agency management provides adequate resources to improve patient safety.						
Agency management seems interested in patient safety only after an adverse event happens						

Comments: _____

Signature/Title (Optional): _____ Date: _____